

Electronic Acknowledgement Receipt

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Application Number:	10673118
International Application Number:	
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Title of Invention:	Method and apparatus for load balancing work on a network of servers based on the probability of being serviced within a service time goal
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Bradley M. Knepper/Debra Kesner
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed (SB/08)	IDS_11_Signed.pdf	478635	no	4
			d165b8a7372cd2fc122ebadd0722f19e521705c		
Warnings:					
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2	Foreign Reference	EP1246097A1.pdf	691721	no	15
			38ee85846b720e3da80095002c6abb55d7eee73f		
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3	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616	no	7
			b59b8be7b86cf30fa7b8ba4138185b4ad8a471de		
Warnings:					
Information:					
4	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137	no	27
			111b8fc617fb338dd478cda91ca6ac31b0f41863		
Warnings:					
Information:					
5	NPL Documents	Eder_Time_Management.pdf	883305	no	20
			6972416de95daa46ad2195912afe527190ee7416		
Warnings:					
Information:					
6	Fee Worksheet (PTO-06)	fee-info.pdf	29974	no	2
			f0691d6a76e78d23a9fbc57b4d7965048518017c		
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